

## Point of Care

At the point of care, Cielo Clinic focuses on the specific screening, prevention and chronic disease management needs of each patient. To engage the patient in the management of their care, a patient-friendly summary report can be generated to illustrate their status on key health indicators and to inform them of services they will need in the future. And, Cielo Clinic always provides a window into the care details of a patient.

1. Online/Printed Encounter Form – used at the point-of-care to identify needed services.
2. Patient Health Summary – assisting a patient in understanding their status on key health indicators and identifying future needed services.
3. Patient History – providing a very detailed view into all of a patient’s care details.
4. E-Prescribing – full e-prescribing functionality and medication reporting

## Care Management

To support care managers and non-traditional office visits, Cielo Clinic can manage patients in specific care programs (e.g., diabetes care, smoking cessation, depression counseling), deliver program specific assessments and appraisals, coordinate care across a spectrum of care providers and support patient self-management goals. At any time, care team members can assess a patient’s participation in a program and their progress toward their goals.

5. Care Management – allowing care managers to track patients, care programs and appraisals.

## Patient Outreach

To ensure all of a practice’s patients are being managed, Cielo Clinic reaches out to patients that are either due for services but not scheduled for a visit or patients that have uncompleted services.

6. Patient Letter – letters are generated on a practice’s letterhead and customized with the patient’s information and needed.
7. Call Lists – identifying patients not meeting guidelines or with uncompleted services and providing the necessary contact information to reach them.

## Quality Improvement

Cielo Clinic provides easy access to patient and population data with actionable information to allow you to not just report on performance but also learn where to focus to *improve* performance.

8. Performance Report – detailing performance against quality measures with actionable information for those patients not in compliance with the measure.
9. Population Report - summarizing the patient population relative to demographics, chronic conditions and measures.
10. Patient Population Detail – documenting patient compliance across a variety of measures and highlighting areas to focus on.
11. Pay for Performance Reporting – illustrating how a provider is performing relative to a pay-for-performance program
12. Order Tracking – documenting outstanding orders, including destination
13. UDS Reporting – specific to the needs of Federally Qualified Health Centers, but illustrative of other ways in which quality data can be reported.
14. Registries – on-demand, real-time multi-problem registries.

# Cielo Clinic Sample Encounter Forms

## Encounter Form

PCP: Robert Demo

Name	ID #	Age	Gen.	Site	Provider	Date	Time
Tom Doe	4	51 Y	M	FSC	999 : Robert Demo	2008-03-21	10:30

### Vitals (Last Encounter 2008-03-20)

BP: 120/80	Hgt: 5-10	Wgt: 186-0	Pulse: 82
Tmp: 98.6	BMI: 26.7	Pain: No	
Reason for this visit?			
Do you need any medication refills today?			
Are you in pain?			
Do you have any allergies?			

### Patient Needs

	Previously Performed	Done	Ordered	Declined	Not Cand.	Discussed	Not Addr.
DM2 or CAD - annual fasting lipid profile	-	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
CHF LVEF in last 2 years:<=40%	-	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Colorectal Cancer Screen (circle type DONE:) FOBT... FlexSig... BE... Colonoscopy	-	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diabetic Foot Exam (monofilament, inspect, pulse)	-	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Annual Diabetic Eye Exam	-	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
DM consider mgt. change A1C (circle if maxed out) (12.0 on 2008-03-20)	-	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Chronic Problems ( write in

CHF : (428.0)  
Depression : (311.)  
Diabetes Mellitus Type 2 : (250.00)  
(add new problems here)

### Recent Acute Problems ( write

(add new problems here)

4 Tom Doe 2008-03-21

### Encounter Entry

Patient #: 1 Doe, Jane  
Date: 2008-12-18  
Site: FSC  
Provider: 999 Robert Demo  
Form Returned: no  
No Show:

Save Cancel

### Vitals

Blood Pressure: 122 / 80 mmHG Height: 5 - 4 ft-in Weight: 120 - 0 lbs.-oz.  
BMI: 20.6

### Patient Needs

<b>Bone Density Screening</b>	<input type="radio"/> Done	<input checked="" type="radio"/> Ordered	<input type="radio"/> Declined	<input type="radio"/> Not Candidate	<input type="radio"/> Discussed	<input type="radio"/> Not Addressed
Select Service Performed	Date: 2008-12-18	Value:	Next Visit:			
<b>Annual Diabetic Eye Exam</b>	<input type="radio"/> Done	<input checked="" type="radio"/> Ordered	<input type="radio"/> Declined	<input type="radio"/> Not Candidate	<input type="radio"/> Discussed	<input type="radio"/> Not Addressed
Select Service Performed	Date: 2008-12-18	Value:	Next Visit:			
<b>DM no A1C in four months</b>	<input type="radio"/> Done	<input checked="" type="radio"/> Ordered	<input type="radio"/> Declined	<input type="radio"/> Not Candidate	<input type="radio"/> Discussed	<input type="radio"/> Not Addressed
Select Service Performed	Date: 2008-12-18	Value:	Next Visit:			
<b>Screening Mammogram</b>	<input type="radio"/> Done	<input type="radio"/> Ordered	<input type="radio"/> Declined	<input type="radio"/> Not Candidate	<input checked="" type="radio"/> Discussed	<input type="radio"/> Not Addressed
Select Service Performed	Date: 2008-12-18	Value:	Next Visit:			
<b>Tetanus Booster</b>	<input checked="" type="radio"/> Done	<input type="radio"/> Ordered	<input type="radio"/> Declined	<input type="radio"/> Not Candidate	<input type="radio"/> Discussed	<input type="radio"/> Not Addressed
90718-TD ADSORBED 7 YR/ IM	Date: 2008-12-18	Value:	Next Visit:			
<b>Tobacco Cessation Counseling</b>	<input checked="" type="radio"/> Done	<input type="radio"/> Ordered	<input type="radio"/> Declined	<input type="radio"/> Not Candidate	<input type="radio"/> Discussed	<input type="radio"/> Not Addressed
4000F-TOBACCO USE CESSATION IVNTJ COUNSELING	Date: 2008-12-18	Value:	Next Visit:			

### Chronic Problems

Show Inactive

Description	Additional Information	Addressed
Family History of Heart disease (V174)		<input type="checkbox"/> Addressed <input type="button" value="Inactivate"/> <input type="button" value="Change"/>
Smoking Addiction (3051)	1 pack per day	<input type="checkbox"/> Addressed <input type="button" value="Inactivate"/> <input type="button" value="Change"/>
Depression (311)		<input type="checkbox"/> Addressed <input type="button" value="Inactivate"/> <input type="button" value="Change"/>
Diabetes Mellitus Type 2 (25000)		<input type="checkbox"/> Addressed <input type="button" value="Inactivate"/> <input type="button" value="Change"/>

Add New

### Acute Problems

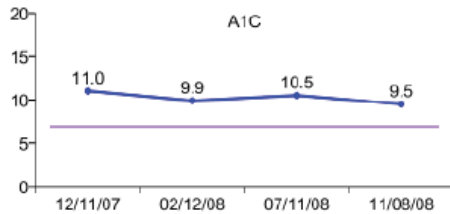
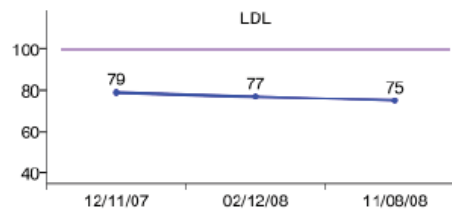
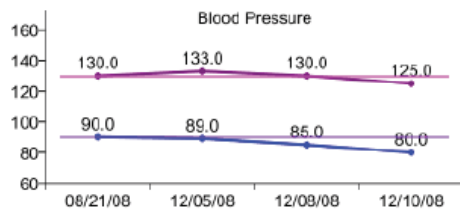
Show Inactive

Description	Additional Information	Addressed
<input type="button" value="Add New"/>		
PAP Risk: <input checked="" type="radio"/> Low <input type="radio"/> High		
<input type="button" value="Cancel"/> <input type="button" value="Save"/>		

# Cielo Clinic Sample Patient Health Summary

## Patient Health Summary - Confidential

Forrest Brown  
Robert Demo



Chronic care status	Most recent	Status	Due again
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### Diabetes

Diabetic Foot Exam	07/11/08	Complete	07/11/09
Diabetic Eye Exam	05/01/08	Complete	05/01/09
Diabetic A1C	12/11/07	Complete	04/11/08
Diabetic Urinary Microalbumin/Creatinine Ratio	02/12/08	Complete	02/11/09
Fasting Lipid Profile for DM2 or CAD Patients	02/12/08	Complete	02/11/09
Moderate Dose Statin for Patients with Diabetes	02/11/08	Complete	02/10/09

### Preventive

Pneumovax for Diabetics	12/08/08	Complete	12/08/13
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Preventive care status	Most recent	Status	Due again
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### Preventive

Tobacco Use Assessment	12/10/08	Complete	12/10/09
Tetanus Booster	01/01/06	Complete	01/01/16
Colorectal Cancer Screening	04/01/05	Complete	03/30/15
Prostate Screening Exam	01/15/07	Complete	01/15/08
Older Adult Flu Vaccine	12/10/08	Complete	05/09/09

Next Visit

# Cielo Clinic Sample Patient History

Patient History

Patient #

**Name**      **Age**      **Gender**  
 FORREST BROWN      67      M

### Problems

Description	Date	Last Treatment	Chronic
Hypothyroidism :	2000-04-08	2008-12-16	.
Type II Diabetes :	2007-12-11	2008-08-21	.
Hypertension :	2009-05-12	2009-05-12	.
Airborne Allergy : seasonal	2009-05-19	2009-05-19	.

### Medications

Description	Instructions	Start Date
ProAir HFA	90 mcg/Actuation HFA Aerosol Inhaler	2009-07-09

### Allergies

Onset Date	Allergen	Reaction
2009-04-24	nkda	

### Services

Code	Description	Value	Units	Date	Posted
1000F	TOBACCO USE ASSESSED			2008-12-10	2008-12-16
90658	INF VIRUS SPLT 3 YR+ IM			2008-12-10	2008-12-16
90732	PNCCAL POLYSAC 23-V ADLT/IMMUNSUP SUBQ/IM			2008-12-08	2008-12-16
83036	HGB GLYCOSYLATED	9.5		2008-11-08	2008-12-16
83721	LIPOPROTEIN DIR MEAS LDL CHOLESTEROL	75		2008-11-08	2008-12-08
FM010	Diabetic Foot Exam			2008-07-11	2008-07-11
83721	LIPOPROTEIN DIR MEAS LDL CHOLESTEROL	77		2008-02-12	2008-02-12
82043	ALBUMIN URINE MICROALBUMIN QUAN			2008-02-12	2008-07-11
83036	HGB GLYCOSYLATED	9.9		2008-02-12	2008-12-08
G0102	DIGITAL RECTAL EXAMINATION			2008-02-11	2008-02-12

### Vitals

Date	BP	Hgt	Wgt	BMI
2009-05-19		5-10		0.0
2009-05-18	155/76	5-10	206	29.6
2009-05-12	170/100	5-10	210	30.1
2008-12-16				

### Encounters

Retd Date	Site	Provider	Problems Addressed
2009-07-20	FSC	Robert Demo	
2009-07-17	FSC	Susan Davis	
2009-07-09	FSC	Susan Davis	
2009-07-06	FSC	Robert Demo	
2009-06-29	FSC	Susan Davis	

### Needs Status

Description	Initial Date	Last Action	Status	Next Action
Annual Diabetic Eye Exam	2007-12-11	2009-07-23	Ordered	2009-05-01
Colorectal Cancer Screen: FOBT...FlexSig...BE...Colonoscopy	2007-10-04	2007-12-11	Completed	2015-03-30
"Diabetic Foot Exam (monofilament, inspect, pulse)"	2007-12-11	2009-07-23	Due	2009-07-11
DM2 or CAD - annual fasting lipid profile	2007-12-11	2009-03-17	Completed	2009-11-08
DM Annual microalbuminuria screening	2007-12-11	2009-07-23	Due	2009-02-11
DM - Confirm: moderate dose statin	2007-12-11	2009-07-23	Due	2009-02-10
DM no A1C in four months	2007-12-11	2009-07-23	Ordered	2009-03-10
Flu Vaccine	2008-12-05	2008-12-10	Completed	2009-07-25
Patient Caregiver Agreement Addressed	2009-06-09	2009-07-23	Due	2009-06-09
Pneumovax for Diabetic Patients	2007-12-11	2008-12-08	Completed	2013-12-08
Prostate Screening Exam	2007-10-04	2009-07-23	Discussed	2009-02-10
Tetanus Booster	2007-10-04	2007-12-11	Completed	2016-01-01

Date	BP
12/10/08	125.0
5/12/09	170.0
5/18/09	155.0

Date	BMI
5/12/09	30.1
5/18/09	29.6

Date	LDL
12/11/07	79
2/12/08	77
11/8/08	75

Date	A1C
12/11/07	11.0
2/12/08	9.9
7/11/08	10.5
11/8/08	9.5

# Cielo Clinic Sample E-Prescribing



Select Patient  
Manage Medications  
Manage Allergies

Prescription Report  
Additional Options  
Members Area

Help / Contact Us  
Log Out  
Refresh / Clear

## Practice Information

Practice: Cielo MedSolutions Cert Practice User: Cielo MedSolutions Doctor [\[Schedule\]](#) [\[Messages\]](#)

## Patient Demographic Information

Patient: Jane Doe [\[Prescribe\]](#) [\[Change Demographics\]](#) DOB: 01/01/1970 Gender: Female  
 Phone: (734) 555-1212 (home) LOV: No last office visit [\[Visit Today\]](#)  
 Pharmacy: CVS/pharmacy #8097 - 2228 S. MAIN (CORNER OF SALINE ROAD), ANN ARBOR, MI [\[View\]](#) [\[Change\]](#) Formulary: Not entered [\[Add\]](#)

## Prescribe a Medication

### Select Medication for Prescription

Name:     
 Favorites:

## Medications [\[Manage Medications\]](#)

View: [\[Detail\]](#) [\[Mini\]](#) [\[PBM/Pharmacy History\]](#) Actions: [\[Renew Selected\]](#) [\[Select All\]](#) [\[Select None\]](#) [\[Check Interactions for Selected\]](#)

- azithromycin** Tablet 250 mg : as directed Disp. 1 NR (last: 10/07/2009) by CiDo  
 Actions: [\[Renew\]](#) [\[Prescribe\]](#) [\[Stop\]](#)
- Lipitor (atorvastatin)** Tablet 10 mg : 3 tablet by mouth every night Disp. 180 NR (last: 10/07/2009) by CiDo  
 Actions: [\[Renew\]](#) [\[Prescribe\]](#) [\[Stop\]](#)
- Valium (diazepam)** Tablet 10 mg : 100 tablet every four hours while awake Disp. 50 NR (last: 10/07/2009) by CiDo  
 Actions: [\[Renew\]](#) [\[Prescribe\]](#) [\[Stop\]](#)
- Zoloft (sertraline)** Concentrate 20 mg/mL : 10 teaspoon every four hours while awake Disp. 25 NR (last: 10/07/2009) by CiDo  
 Actions: [\[Renew\]](#) [\[Prescribe\]](#) [\[Stop\]](#)

## Allergies/Adverse Reactions [\[Manage Allergies\]](#)

Drug	Reaction
Benadryl Allergy (diphenhydramine hcl)	rash
Darvon (propoxyphene)	rash
meperidine	vomiting

## Problems [\[Manage Problems\]](#)

Code	Description
250.00	Diabetes Mellitus Type 2
782.1	Rash
V17.7	Family History of Arthritis

## Pending Prescriptions for this Patient [\[Show All Prescriptions\]](#)

[\[Select All\]](#) [\[Select None\]](#) [\[Delete Selected\]](#)

Signature Password:

[Add to Meds](#)  [Print Pharmacy](#)

Serial#	Dr/Staff	Name	Date	Status	Drug	Sig	Qty	Rfl(s)	Action
<input checked="" type="checkbox"/> DEV-177098	CiDo	Jane Doe	10/07/2009	created	Valium (diazepam) Tablet 10 mg	100 tablet every four hours while awake	50	none	<a href="#">Modify</a> <a href="#">Delete</a> <a href="#">Favor</a>

Signature Password:

**Note: In the case of a pharmacy-related fax machine failure, we will contact your practice and inform you that it is necessary to call in the prescription to the pharmacy directly. If your office is closed or it is after business hours, we will notify your answering service.**



# Cielo Clinic Sample Care Management

**Care Management Plans - Plan Population**

Plan: Diabetes Care

Status: Current

Patient #	Last Name	Phone	Status	Last Contact	Contact Attempt	Status
1298	Ramirez	555-555-1212	Enrolled on 2009-08-19	2008-08-26	<input type="checkbox"/>	
2440	Walls	555-555-1212	Enrolled on 2009-08-19	2008-10-14	<input type="checkbox"/>	
2810	Campos	555-555-1212	Enrolled on 2009-08-19	2008-10-16	<input type="checkbox"/>	
2890	Olivia Barber	555-555-1212	Enrolled on 2009-08-19	2008-10-30	<input type="checkbox"/>	
2663	Alejandro Holland	555-555-1212	Enrolled on 2009-08-19	2008-11-03	<input type="checkbox"/>	
1899	Bessie Chavez	555-555-1212	Enrolled on 2009-08-19	2008-11-04	<input type="checkbox"/>	

**Care Management Plans - Patient Status**

Patient # 2331

Name: Brown, Forrest    Age: 67 Y    Gender: M    Phone: 555-555-1212

Plan: Diabetes Care

Metric	Goal	Achieved	Performed
LDL Screening	In range <= 100 over last 1 measure(s) within 365 days.	✓	75 on 2008-11-08
Hemoglobin A1C	In range <= 9 over last 1 measure(s) within 90 days.	•	
Blood Pressure	In range < 120/80 over last 3 measure(s) within 365 days.	•	
Body Mass Index	Average <= 35 over last 3 measure(s) within 900 days.	•	
In general, would you say your health is...?		•	

1 of 5 achieved (20.00%)

Timeline: ul-08 Aug-08 Sep-08 Oct-08 Nov-08 Dec-08 Jan-09 Feb-09 Mar-09 Apr-09 May-09 Jun-09 Jul-09 Aug-09 Sep-09

8/21 Blood Pressure value = 130/90

Plan: Diabetes Care

Type: Phone

Left message with husband to call back on latest results.

**Health Survey (SF-12)**  
For 2331 Brown, Forrest  
9/16/09

In general, would you say your health is...?

Excellent

Very Good

Good

Fair

Poor

# Cielo Clinic Sample Patient Letter



Fuller Street Clinic

8088 Fuller Street  
Ann Arbor, MI 48104  
734-555-1212  
scheduling@fullerstreet.com

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May 12, 2008

Jane Doe  
123 Main Street  
Ann Arbor, MI 48104

Dear Ms. Doe;

We recently reviewed your medical records and found that are you due for the following:

- A test for colorectal cancer
- Pap smear to check for cervical cancer
- Mammogram to check for breast cancer

Cancer detection is important to your health! Many common cancers are curable if we detect them early. I've enclosed some information to further educate you on the screening, detection and prevention of these cancers.

At your earliest convenience, please call our office to schedule a visit for these tests and check-ups. Please mention this letter when you call.

Our office is open Monday through Friday, 8AM to 5PM.

Kind Regards,

Dr. David Morin  
Fuller Street Clinic

# Cielo Clinic Sample Call List

### Patient Call Lists

Remind For: Ordered Services ▼

Site: FSC-Fuller Street Clinic ▼

Team: FSC-1-Fuller Street Clinic ▼

Provider: 999-Robert Demo ▼

Limit By Payer: Select All Select None

BANKERS LIFE & CASUALTY  
 BCBSM  
 BCBS OF MI  
 BCFEP  
 BCN ADVANTAGE  
 BEECH STREET NETWORK  
 BEST OF HEALTH  
 BLUE CARE NETWORK

Add

**Include These Screenings/Services:**

Mammogram ▼ Remove

Description: Mammogram Never Completed

Days Since Ordered: 45

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Bone Density Screening ▼ Remove

Description: Bone Density Screening Never Completed

Days Since Ordered: 30

Create PDF Create CSV

### Services Call List

Street Clinic (FSC -1) Provider: Robert Demo  
0/09

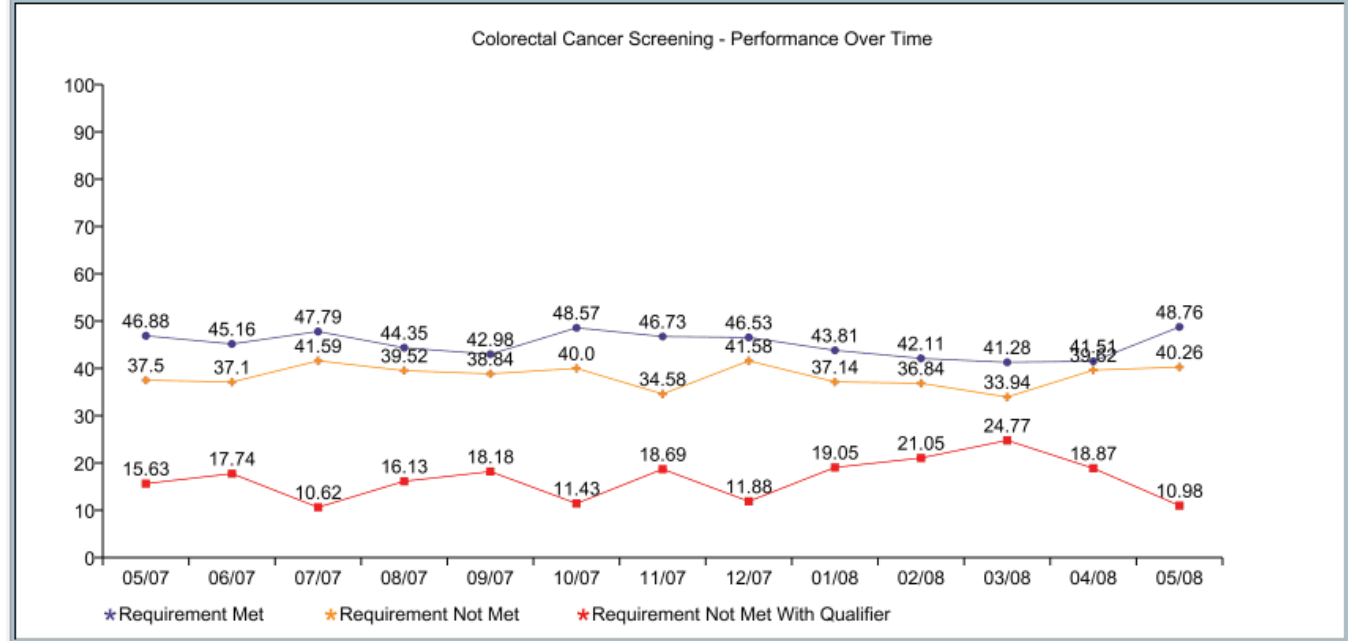
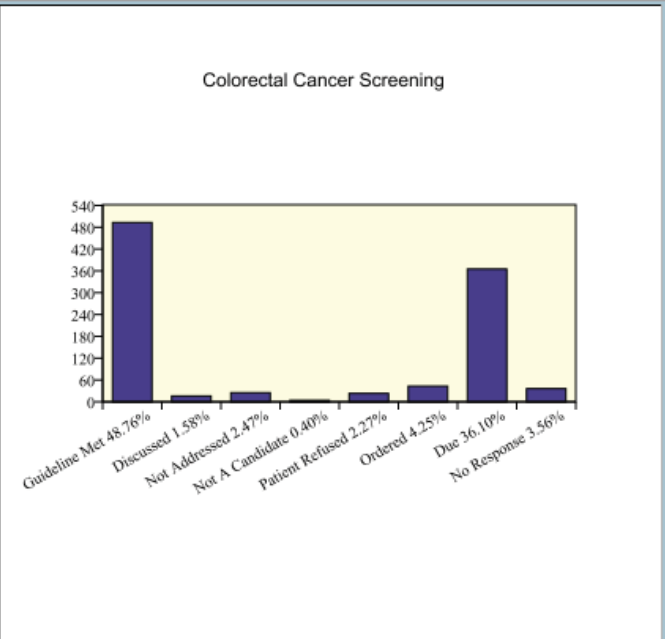
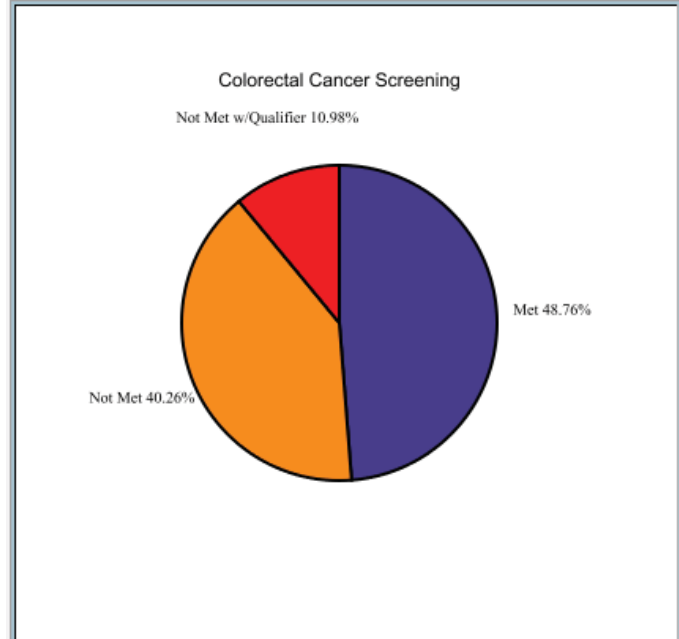
		<u>Address</u>	
		1030 Sunset Street , Ann Arbor	
Incomplete	Ordered On: 08/18/2008 Days Past Due: 214		
		1208 Hickory Street , Dexter	
ite	Ordered On: 07/17/2008 Days Past Due: 246		
		1845 Fourteenth Street , Ann Arbor	
complete	Ordered On: 09/19/2008 Days Past Due: 182		
		1242 River Street , Ann Arbor	
	Ordered On: 11/26/2008 Days Past Due: 114		
		1770 14th Ave , Dexter	
	Ordered On: 12/09/2008 Days Past Due: 101		
		3988 College Street , Ann Arbor	
	Ordered On: 09/08/2008 Days Past Due: 193		
		277 Madison Street , Ann Arbor	
	Ordered On: 11/25/2008 Days Past Due: 115		
		2043 West Street , Ann Arbor	
	Ordered On: 10/08/2007 Days Past Due: 529		
		134 Sixth Street , Ann Arbor	
	Ordered On: 02/21/2008 Days Past Due: 393		
		156 7th Street , Ann Arbor	
	Ordered On: 01/28/2008 Days Past Due: 417		
		1066 Jackson Street , Dexter	
	Ordered On: 08/04/2008 Days Past Due: 228		
		1003 Lincoln Dr , Dexter	
	Ordered On: 11/25/2008 Days Past Due: 115		
		1075 Cherry Street , Ann Arbor	
	Ordered On: 08/21/2007 Days Past Due: 577		
		288 Lake Street , Ann Arbor	
	Ordered On: 06/26/2008 Days Past Due: 267		
		189 Maple Street , Ann Arbor	
	Ordered On: 11/26/2008 Days Past Due: 114		

1064	555-555-1212	GIBSON, ANGIE Mamm ogram Incomplete	1242 River Street , Ann Arbor Ordered On: 11/26/2008 Days Past Due: 114
2558	555-555-1212	HAHN, ANN Mamm ogram Incomplete	1770 14th Ave , Dexter Ordered On: 12/09/2008 Days Past Due: 101
2600	555-555-1212	HOLMES, SONJA Bone Density Screen Incomplete	3988 College Street , Ann Arbor Ordered On: 09/08/2008 Days Past Due: 193
1131	555-555-1212	HOWARD, KELLIE Mamm ogram Incomplete	277 Madison Street , Ann Arbor Ordered On: 11/25/2008 Days Past Due: 115
1536	555-555-1212	HUDSON, JACKIE Bone Density Screen Incomplete	2043 West Street , Ann Arbor Ordered On: 10/08/2007 Days Past Due: 529
1695	555-555-1212	JOHNSON, GWEN Mamm ogram Incomplete	134 Sixth Street , Ann Arbor Ordered On: 02/21/2008 Days Past Due: 393
2503	555-555-1212	JONES, WENDY Mamm ogram Incomplete	156 7th Street , Ann Arbor Ordered On: 01/28/2008 Days Past Due: 417
1341	555-555-1212	KIM, LYNETTE Mamm ogram Incomplete	1066 Jackson Street , Dexter Ordered On: 08/04/2008 Days Past Due: 228
1648	555-555-1212	LITTLE, GEORGETTE Mamm ogram Incomplete	1003 Lincoln Dr , Dexter Ordered On: 11/25/2008 Days Past Due: 115
1559	555-555-1212	LOPEZ, JEANNE Mamm ogram Incomplete	1075 Cherry Street , Ann Arbor Ordered On: 08/21/2007 Days Past Due: 577
1412	555-555-1212	MARTIN, TONI Mamm ogram Incomplete	288 Lake Street , Ann Arbor Ordered On: 06/26/2008 Days Past Due: 267
1617	555-555-1212	MILLER, ANGELICA Mamm ogram Incomplete	189 Maple Street , Ann Arbor Ordered On: 11/26/2008 Days Past Due: 114

# Cielo Clinic Sample Population Performance Report

**Clinical Performance Report**  
 As Of 2008-05-12  
 Patients Seen  
 Colorectal Cancer Screening - Detail View

Site	Team	Provider	Guideline Met	Guideline Not Met	Discussed	Not Addr.	Not Cand.	Ordered	Refused	Due	No Response	Total Patients
FSC	FSC-1	Robert Demo	420	65	3	2	1	10	6	33	4	485
FSC	FSC-1 Total		420	65	3	2	1	10	6	33	4	485
FSC Total			420	65	3	2	1	10	6	33	4	485



# Cielo Clinic Sample Patient Population Report

## Population Report for Diabetics

3/20/08 through 3/20/09

Site: Fuller Street Clinic (FSC) Team: All Provider: All

<b>Total Patients</b>	97	
<b>Patient Visits</b>		
1-2	28	28.9%
3-4	29	29.9%
>=5	35	36.1%
0	5	5.2%
<b>Gender</b>		
Female	37	38.1%
Male	60	61.9%
<b>Age</b>		
0-18	1	1.0%
19-29	3	3.1%
30-49	12	12.4%
50-64	35	36.1%
65-84	40	41.2%
Over 84	6	6.2%
>50	81	83.5%
>65	46	47.4%

<b>Conditions</b>
Diabetes Type I
Diabetes Type II

<b>HGB Glycosylated</b>		
<7	36	37.1%
7.0-7.9	15	15.5%
8.0-8.9	9	9.3%
9.0-9.9	9	9.3%
>10	11	11.3%
No Value Recorded	0	0.0%
Test Performed	80	82.5%
<b>LDL</b>		
<70	13	13.4%
<100	43	44.3%
100-129	13	13.4%
130-160	5	5.2%
>160	1	1.0%
No Value Recorded	2	2.1%
Test Performed	64	66.0%

## Cielo Clinic Sample Patient Population Detail

### Patient Population Detail for Diabetics

3/20/08 through 3/20/09

Site: Fuller Street Clinic (FSC) Team: All Provider: All

Patient #	Name	Home Phone	Last Visit	Next Visit	LDL	A1C	BP	BMI	UMA	Eye Exam	Foot Exam
1532	ADAMS, DEBBIE	555-555-1212	1/16/09	--	72 (06/08)	6.4 (11/08)	134/94 (11/08)	18.9 (11/08)	19 (06/08)	(07/08)	(11/08)
2101	ALEXANDER, MADELINE	555-555-1212	12/10/08	--	--	--	120/85 (12/08)	23.6 (12/08)	--	--	--
1361	BAKER, XAVIER	555-555-1212	8/21/08	--	77 (06/08)	7.5 (06/08)	130/78 (07/08)	41.7 (07/08)	31 (06/08)	(05/08)	(04/08)
1163	BANKS, MOLLY	555-555-1212	12/2/08	--	--	8.6 (12/08)	134/82 (06/08)	35.5 (06/08)	--	(05/08)	--
1541	BARBER, MELVA	555-555-1212	11/25/08	--	98 (10/08)	--	120/76 (11/08)	32.6 (11/08)	(10/08)	(10/08)	(08/08)
2890	BARBER, OLIVIA	555-555-1212	10/30/08	--	128 (10/08)	--	142/90 (09/08)	47.0 (10/08)	(10/08)	--	--
1809	BARKER, BRANDY	555-555-1212	11/21/08	--	--	--	122/80 (05/08)	26.0 (05/08)	--	--	--
2204	BARLOW, JUDITH	555-555-1212	3/14/08	--	--	6.6 (12/08)	--	--	--	--	--
1364	BOYD, OLGA	555-555-1212	8/22/08	--	78.0 (08/08)	6.7 (08/08)	120/80 (08/08)	21.5 (08/08)	26.0 (08/08)	(08/08)	(08/08)
1406	BULLOCK, GRADY	555-555-1212	9/4/08	--	--	7.8 (08/08)	110/64 (09/08)	27.7 (09/08)	30.7 (08/08)	--	(08/08)
1096	CALLAHAN, MARCUS	555-555-1212	12/10/08	--	--	7.9 (12/08)	130/75 (12/08)	30.8 (12/08)	--	(08/08)	(05/08)
2810	CAMPOS, EDDY	555-555-1212	10/16/08	--	35 (10/08)	6.3 (12/08)	130/64 (10/08)	43.0 (10/08)	(10/08)	--	(06/08)
1264	CHANG, AMOS	555-555-1212	8/28/08	--	--	5.7 (08/08)	148/90 (08/08)	28.1 (08/08)	--	(06/08)	--

# Cielo Clinic Sample Pay-for-Performance Reporting

## PQRI Detail

1/1/09 through 12/31/09

Provider: 999 Robert Demo

Measure: 1 Hemoglobin A1c Poor Control in Type 1 or 2 Diabetes Mellitus

Patient #	Last Name	First Name	Gender	Birth Date	Service Code	Service Date	Value	Status
2331	BROWN	FORREST	M	4/12/42	83036	11/8/08	9.5	Met
2343	FIGUEROA	MICKEY	M	11/13/53				Excluded

Provider: 999 Robert Demo

Measure: 2 LowDensity Lipoprotein Control in Type 1 or 2 Diabetes Mellitus

Patient #	Last Name	First Name	Gender	Birth Date	Service Code	Service Date	Value	Status
2331	BROWN	FORREST	M	4/12/42	83721	11/8/08	75	Met
2343	FIGUEROA	MICKEY	M	11/13/53				Excluded

Provider: 999

Measure: 3 H

## PQRI Performance

1/1/09 through 8/31/09

Patient #	NPI	Provider	Measure #	Title	Eligible Instances	Performance Met	Performance Exclusion	Performance Not Met	Reporting Rate	Performance Rate
2331	1234567890	Robert Demo	1	Hemoglobin A1c Poor Control in Type 1 or 2 Diabetes Mellitus	2	1	1	0	100.00	100.00
2343	1234567890	Robert Demo	2	Low Density Lipoprotein Control in Type 1 or 2 Diabetes Mellitus	2	1	1	0	100.00	100.00
2331	1234567890	Robert Demo	3	High Blood Pressure Control in Type 1 or 2 Diabetes Mellitus	2	0	1	1	100.00	0.00
2343	1234567890	Robert Demo	117	Dilated Eye Exam in Diabetic Patient	2	0	0	2	100.00	0.00
2343	1234567890	Robert Demo	119	Urine Screening for Microalbumin or Medical Attention for Nephropathy in Diabetic Patients	2	0	0	2	100.00	0.00

# Cielo Clinic Sample Order Tracking Report

## Order Tracking

Site: All Team: All Provider: All

### Diabetic A1C

Patient #	Name	Phone	Date Ordered	Service Provider	Phone	Fax
2331	Benson, Belinda	555-555-1212	2/23/10	ABC Lab		

### Diabetic Creatinine Serum Screening

Patient #	Name	Phone	Date Ordered	Service Provider	Phone	Fax
2331	Benson, Belinda	555-555-1212	2/23/10	ABC Lab		

### Mammogram

Patient #	Name	Phone	Date Ordered	Service Provider	Phone	Fax
2	Doe, Susan	810-555-1212 cell	2/9/10	ABC Lab		

### Colorectal Cancer Screening

Patient #	Name	Phone	Date Ordered	Service Provider	Phone	Fax
1	Doe, Jane	810-555-1212 cell	2/23/10	ABC Lab		

### Cholesterol Screening

Patient #	Name	Phone	Date Ordered	Service Provider	Phone	Fax
1	Doe, Jane	810-555-1212 cell	2/23/10	ABC Lab		

### Diabetic Urinary Microalbumin Screening

Patient #	Name	Phone	Date Ordered	Service Provider	Phone	Fax
2331	Benson, Belinda	555-555-1212	2/23/10	ABC Lab		

### Diabetic Eye Exam

Patient #	Name	Phone	Date Ordered	Service Provider	Phone	Fax
2331	Benson, Belinda	555-555-1212	2/5/10	Clear Thomas Clear Eyes		

Fasting Lipid Profile for DM or CAD Patients

# Cielo Clinic Sample UDS Report

		Hispanic/Latino (1)							Non-Hispanic/Latino (1)										
		Asian (a)	Natv. Hawaii (b1)	Pac. Isl. (b2)	Blck. / Afr. Amer. (c)	Amer. Ind. / AK Natv. (d)	White (e)	More than one race (f)	Race Not Known / Ref. to Report (g)	Asian (a)	Natv. Hawaii (b1)	Pac. Isl. (b2)	Blck. / Afr. Amer. (c)	Amer. Ind. / AK Natv. (d)	White (e)	More than one race (f)	Race Not Known / Ref. to Report (g)	Unrep. / Ref. to Report Race and Ident (h)	Total (i)
<b>SECTION B: HYPERTENSION BY RACE AND HISPANIC/LATINO IDENTITY</b>																			
Patients 18 to 85 diagnosed with hypertension whose blood pressure was less than 140/80																			
6	Total hypertensive patients	110	0	0	0	38	0	0	0	0	0	36	47	0	51	73	0	0	355
7	Charts sampled or EHR total	110	0	0	0	38	0	0	0	0	0	36	47	0	51	73	0	0	355
8	Patients with HTN Control	78	0	0	0	30	0	0	0	0	0	24	30	0	35	46	0	0	243
<b>SECTION C: DIABETES BY RACE AND HISPANIC/LATINO IDENTITY</b>																			
Patients 18 to 75 diagnosed with Type I or Type II diabetes																			
9	Total patients with diabetes	87	0	0	0	17	0	0	0	0	0	17	28	0	22	45	0	0	216
10	Charts sampled or EHR total	87	0	0	0	17	0	0	0	0	0	17	28	0	22	45	0	0	216
11	Patients with HBA1c < 7%	33	0	0	0	11	0	0	0	0	0	6	11	0	6	20	0	0	87
12	Patients with HBA1c >= 7% and <= 9%	9	0	0	0	3	0	0	0	0	0	1	3	0	4	7	0	0	27
13	Patients with HBA1c > 9% or No test during year	45	0	0	0	3	0	0	0	0	0	10	14	0	12	18	0	0	102

# Cielo Clinic Sample Registries

### Patient Registry

**Diagnosis #1:** Diabetes non-insulin dependent  
**Diagnosis #2:** Hypertension uncomplicated  
**Diagnosis #3:** None

**Gender:** M  
**Ethnicity:** All  
**Age Range:** 25 to 100

**Site:** FSC-Fuller Street Clinic  
**Team:** FSC-1-Fuller Street Clinic  
**Provider:** 999-Robert Demo

**Limit By Payer:** [Select All](#) [Select None](#)

AAA MICHIGAN  
 AARP/PRUDENTIAL  
 ACCORDIA  
 AETNA  
 ALLIANCE HEALTH & LIFE  
 ALLIED BENEFIT SYSTEMS  
 AMERICAN COMMUNITY  
 AMERICAN PIONEER

**Patient Registry for**  
**Diabetes non-insulin dependent**  
**and Hypertension uncomplicated**  
**Age: 25-100 Gender: M Ethnicity: All**  
**Site: FSC Team: FSC-1 Provider: Robert Demo**

15 Matches

Patient #	Name	Address	City	State	Zip	Phone	Provider
<a href="#">1361</a>	Baker, Xavier	1120 Center Street	Ann Arbor	MI	48103	555-555-1212	Robert Demo
<a href="#">1264</a>	Chang, Amos	288 11th Street	Ann Arbor	MI	48103	555-555-1212	Robert Demo
<a href="#">2424</a>	Gardner, Maynard	2021 12th Street	Ann Arbor	MI	48103	555-555-1212	Robert Demo
<a href="#">2911</a>	Hanson, Dexter	1165 Wilson Street	Dexter	MI	48130	555-555-1212	Robert Demo
<a href="#">2715</a>	Hickman, Roberto	251 Taylor Street	Ann Arbor	MI	48103	555-555-1212	Robert Demo
<a href="#">1663</a>	Keller, Jayson	1293 East Street	Dexter	MI	48130	555-555-1212	Robert Demo
<a href="#">1955</a>	Little, Timmy	1003 Lincoln Dr	Dexter	MI	48130	555-555-1212	Robert Demo
<a href="#">1746</a>	Marshall, Ned	1293 East Street	Ann Arbor	MI	48103	555-555-1212	Robert Demo
<a href="#">1306</a>	Mclaughlin, Riley	1644 Cherry Street	Farmington	MI	48331	555-555-1212	Robert Demo
<a href="#">1783</a>	Mclaughlin, Glenn	1644 Cherry Street	Farmington	MI	48331	555-555-1212	Robert Demo
<a href="#">1146</a>	Peters, Ignacio	1658 Sycamore Street	Ann Arbor	MI	48103	555-555-1212	Robert Demo
<a href="#">2472</a>	Sweeney, Darnell	277 Madison Street	Ann Arbor	MI	48103	555-555-1212	Robert Demo
<a href="#">2329</a>	Vargas, Rodolfo	186 Dogwood Street	Dexter	MI	48130	555-555-1212	Robert Demo
<a href="#">2820</a>	Vasquez, Earnest	156 7th Ave	Dexter	MI	48130	555-555-1212	Robert Demo
<a href="#">2440</a>	Walls, Brent	1174 Johnson Dr	Ann Arbor	MI	48103	555-555-1212	Robert Demo